



BOOKING CONDITIONS

AUTHORITY TO SIGN

The person who signs the Booking Form certifies that he or she is authorised to agree the Booking Conditions on behalf of **all** the persons included on the Booking Form. The signatory must be a member of the party occupying the property and must be 18 years or over.

PAYMENT

Bookings are to be accompanied by a deposit. The balance of the rental must be paid eight weeks before the commencement of the holiday. The 25% Reservation deposit is non-refundable and is necessary to secure the requested booking dates.

CLEANING

There is a cleaning charge that applies only in cases of excess cleaning needed after departure:

- Ivy Apartment = €35.00 EUR
- Vine Apartment = €50.00 EUR
- Jasmin Cottage = €65.00 EUR

HIRER'S OBLIGATIONS

- To pay for any breakages, losses or damage to the property or its fittings, fixtures or contents caused or arising during the period of the hiring.
- To take good care of the property and leave it in a clean and tidy condition at the end of the tenancy. **Particular attention must be given to the kitchen, ensuring that all equipment and utensils are left clean and tidy.**
- To permit the owner's reasonable access to the property to carry out any urgent maintenance – the maximum number of persons, including infants allowed at the property may not be exceeded. (Owners reserve the right to terminate the hire without notice and without refund in case of a breach of this condition).

ARRIVAL AND DEPARTURE

You are asked to arrive after 15.00pm and to leave by 10am on the morning of departure (local French time). The Owner cannot be held responsible for any situation arising from arrival or departure outside the stated times.

TRAVEL DOCUMENTATION

The Hirer is responsible for his party's travel documentation (passports, driving licences, vehicle registration documents etc.)

COMPLAINTS

We cannot accept responsibility for events or persons outside our control, e.g. breakdown of domestic equipment, exceptionally bad weather or the actions of carrier companies. We shall make every reasonable effort to organise rectification of problems reported immediately. In any case we cannot accept liability greater than the amount paid by the Hirer for the accommodation.

SECURITY DEPOSIT

A refundable security deposit of €150 - €200 needs to be included with the remaining full balance transfer due eight weeks prior to arrival. The refundable security deposit will be transferred back to the account of origin within 14 days after departure. All bookings are accepted on the condition that the Hirer is responsible for and will pay for any damages or breakages in or to the property occupied, including such damages, if any, which may only be discovered after departure. If paid in sterling to the owner, the deposit will be repaid within the same period of 14 days if no damage has occurred. **Owners reserve the right to make retention if the property is left excessively dirty.**

CANCELLATION

If written notice of cancellation is received by the owner not less than eight weeks before the holiday commencement date, the Hirer will not be held liable to pay the balance of the accommodation rental. However, if cancellation is notified within eight weeks of the commencement date, the Hirer will also be liable to pay the remaining balance of accommodation rental unless the property can be re-let. It is strongly recommended that your insurance policy includes cancellation provisions.

INSURANCE

Please ensure that you have your own Holiday Insurance in order to cover you and your party against accident, loss and damage and also cancellation (see above) while at the hired property as the owners cannot accept responsibility for any such occurrences.